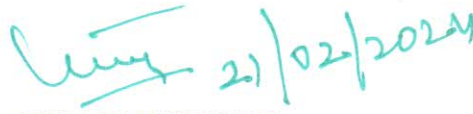


02. The said complaint was registered as C.G.No.107/2023-24/Kadapa and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the application from the complainant they have drawn material and during the course of execution of the work, the complainant raised objection to erect LT line from the existing DTR and demanded to provide new DTR, but the estimate was created for erection of LT line only as per the application of the complainant but not for erection of new DTR and the same was informed to the complainant but as he did not agree for erection of LT line alone without erection of DTR, the execution of the work was stopped. Subsequent to filing of the complaint again the respondents informed the complainant that his application is only for erection of LT line from the existing DTR and there is no provision for erection of new DTR and the complainant agreed for the same and hence they now erected LT line from the existing DTR and resolved the grievance of the complainant.
03. Heard both the parties through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant during the course of enquiry reported that the respondents erected LT line and his grievance is redressed. Hence, the complaint is closed. No order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of February'2024.


21/02/2024

CHAIRPERSON


Member (Finance)

21/2/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

